



Department of Public Works  
Water Supply Division  
Hyannis Water System

47 Old Yarmouth Rd.  
Hyannis, MA.  
02601-0326  
TEL: 508-775-0063  
FAX: 508-790-1313

Thursday, June 27, 2024

## DRINKING WATER PROBLEM CORRECTED

Customers of the Hyannis Water System were notified on Wednesday, June 26, 2024 of a problem with our drinking water and were advised that this was not an emergency, no need to boil water or take other corrective actions. We are pleased to report that the problem has been solved. We apologize for any inconvenience and thank you for your patience.

The Hyannis Water System routinely monitors for the presence of drinking water contaminants to ensure the safety of the water supply. On Wednesday June 26, 2024, we were notified that a fecal indicator (E. coli) was detected in a raw water (untreated) sample collected on June 25, 2024 from the Mary Dunn #1 Well.

During normal operations, water from the Mary Dunn #1 Well is pumped from the ground and it is disinfected with chlorine to kill fecal indicators, including E. coli. The chlorinated water is delivered to you. Chlorinated water samples from the water distribution system were also collected on June 25, 2024. None of the chlorinated samples tested positive for E. coli. Only the untreated sample from the Mary Dunn # 1 Well tested positive.

The *Mary Dunn # 1 Well* was resampled on Wednesday June 26, 2024 and removed from service as a precautionary measure and will not be placed back in service until approved by MassDEP.

*We have chlorinated the Mary Dunn #1 Well.*

We are pleased to report that the additional samples taken at the Mary Dunn #1 Well yesterday, came back clean today. MassDEP has approved the return to service of the Mary Dunn #1 Well.

As always, you may contact the Hyannis Water System at (508) 775-0063 or 47 Old Yarmouth Road, Hyannis, MA 02601 with any comments or questions.

*Please share this information with all the other people who drink this water, especially those who may not have received this notice directly (for example, people in apartments, nursing homes, schools, and businesses). You can do this by posting this notice in a public place or distributing copies by hand or mail.*

This notice is being sent to you by the Hyannis Water System. PWS ID#:4020004 Date distributed: 06/27/2024